Blackboard®

Back Button Missing on the Last Page of Enterprise Surveys

Date Published: May 03,2024 **Category:** Planned_First_Fix_Release:Functioning_as_Designed; Product:Course_Tools_Learn; Version:Learn_9_1_3900_84_0,Learn_9_1_3900_86_0,Learn_9_1_3900_89_0,Learn_9_1_3900_91_0,SaaS **Article No.:** 000078478

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1 3900.84.0, Learn 9.1 3900.86.0, Learn 9.1 3900.89.0, Learn 9.1 3900.91.0, SaaS

Description: For Enterprise Surveys with multiple pages, the back button is missing on the last page and its absence prevents users from returning to previous questions.

Steps to Replicate:

1. Log into **Blackboard Learn** as an administrator
2. Create an Original View course
3. Add an instructor
4. Add a student
5. Create an Enterprise Survey
6. Add three questions separated by a page break
7. Send the survey to the student
8. Log in as the student and open the survey
9. Answer the questions moving to the remaining question

Observed Behavior:
The last page is missing a back button.

Expected Behavior:
A back button is available to return to previous questions.

Target Release: Functioning as Designed