Blackboard

Blank Page Displayed when Attempting to Copy Course Contents from Original to Ultra Course Using Copy Feature

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No.: 000078533

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: A blank page is displayed when attempting to copy course contents from an Original course to an Ultra Course using the copy feature through the GUI.

Steps to Replicate:

1. Log into Blackboard Learn ULTRA as Administrator

- 2. Admin Panel > Courses > Search for an Original Experience Course
- 3. Click plus sign in the course content > Copy Content > Search for an ULTRA Course as a destination Course ID
- 4. Once the copy is finished > Click ULTRA course to see the course content

Expected Behavior:

To be able to see the course content inside the copy content feature

Observed Behavior:

A Blank screen appeared and observed it for more than one hour, the page did not load anything.

Target Release: SaaS-Fixed (v3900.89.0-rel.27 or higher)