Blackboard®

Collaborate Version 22.14 Release

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Bulletin/Advisory Information:

We are pleased to announce the upcoming release of Collaborate version 22.14. We are continually evolving to improve the teaching and learning experience.

For a complete list of updates and additional details, please review our Collaborate [v22.14 Release Notes](#).

When will the update take place?
All clients will be upgraded on Thursday, August 11, 2022:

- **Asia Pacific** (AWS Sydney: ap-southeast-2): Thursday, August 11, 2022 from 1:00 AM AEST (Australian Eastern Standard Time) UTC/GMT +10 hours to Thursday, August 11, 2022 5:00 AM AEST (Australian Eastern Standard Time) UTC/GMT +10 hours
- **Canada** (AWS Montreal: ca-central-1): Thursday, August 11, 2022 from 2:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours to Thursday, August 11, 2022 6:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours
- **Europe** (AWS Ireland: eu-west-1): Thursday, August 11, 2022 from 12:00 Midnight IST (Irish Standard Time) UTC/GMT +1 to Thursday, August 11, 2022 4:00 AM IST (Irish Standard Time) UTC/GMT +1
- **US** (AWS Virginia: us-east-1): Thursday, August 11, 2022 from 2:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours to Thursday, August 11, 2022 6:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours

Please note: We will try to minimize downtime and do not plan on using these entire maintenance windows, however we will use these entire maintenance windows if necessary. Collaborate clients will experience intermittent availability during these maintenance windows.

How will users access this release?
Users will automatically have access to Collaborate v22.14 after the update.

What supporting resources are available?
To help you with the transition, new documentation and knowledge base articles will be published on the day of the release.

- [Release Notes](#)
- [Known Issues List (Available August 11, 2022)](#)
- [Collaborate Release Schedule](#)